

RLI Power Hour

Branding: Strategies on How to Define/Redefine Your Personal Brand

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Radiologist, Breast Imaging, AdventHealth Imaging

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Radiology, Inc. Value Management Program Founder and Director
Beacon Health System Board of Directors

April 21, 2021

Conflicts of Interest

- Kimberly Beavers, MD
 - None
- Samir B. Patel, MD, FACR
 - None





Personal Branding for Residents and Fellows: Leveraging your talents to achieve your goals

Kimberly Beavers, MD







Learning Objectives



- Define personal branding
- Know why a personal brand is important
- See brands in action
- Learn how to develop your personal brand
- Understand social media basics
- Closing thoughts

personalbranding.com





A quick why

"To me, marketing is about values. This is a very complicated world. It's a very noisy world. And we're not going to get a chance to get people to remember much about us... So we have to be really clear on what we want them to know about us... people with passion can change this world for the better."

Steve Jobs





You already have a brand



So there is no need to feel intimidated.

Bring branding to your attention.





What is personal branding?



The <u>conscious and intentional</u> effort to create and influence public perception of an individual by positioning them as an authority in their industry, <u>elevating their credibility</u>, and <u>differentiating themselves</u> from the competition, to ultimately advance their career, increase their circle of influence, and <u>have a larger impact</u>.

personalbranding.com







TLDR examples:

Help more patients, by giving them the best possible care, with my particular expertise.

Provide high quality, up-to-date, free radiology education to medical students and residents, using my unique talents.







Personal brand examples



Delivering exceptional quality, personalized patient care in breast imaging through clinical excellence, patient advocacy, and the education of future radiologists.





Personal Branding

What it is

What you want to show the world

How you want to **show up** to the world

Personal and professional skills, talents, and beliefs

Dynamic and evolving

What it isn't

Dishonest or inauthentic

What/who you wish you were

All of your passions and talents

Hard to do

Static

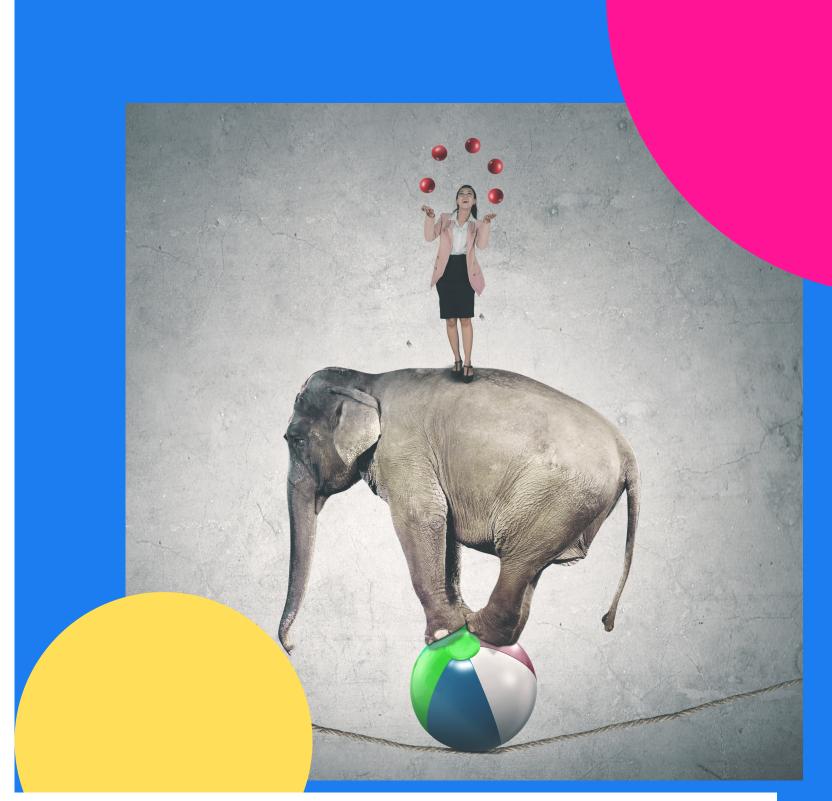




Why have a personal brand?

How a brand helps:

- Focus talents and passions
- Attract desired opportunities
- Filter out projects that aren't for you
- Grow in credibility
- Become an expert
- Achieve personal and professional growth

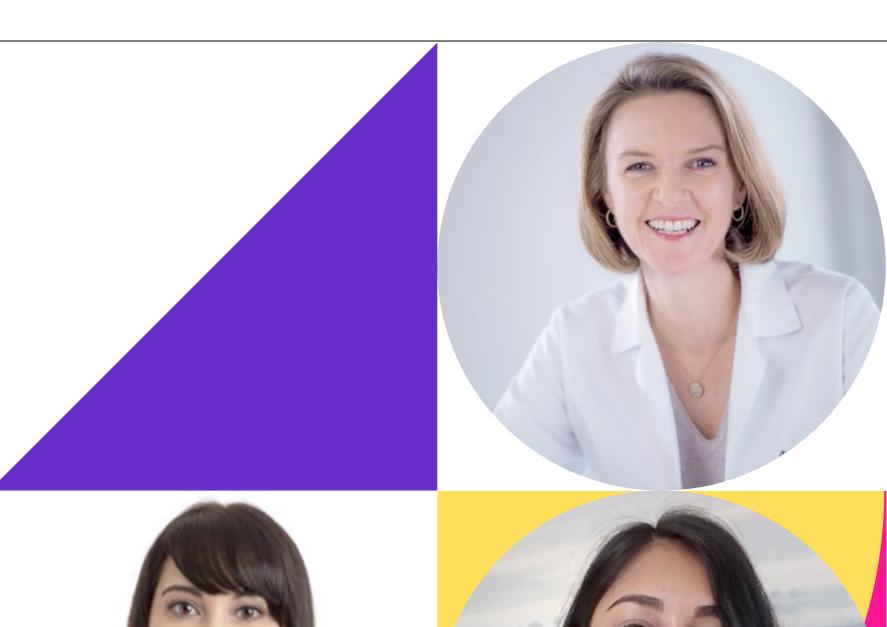






Brands in Action

What are their brands?

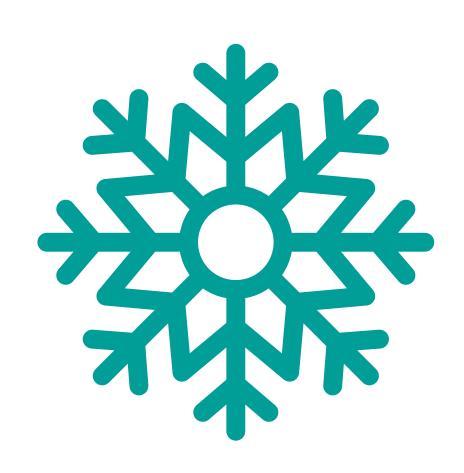






Brands in Action

Every brand is as unique as the individual









Getting Started



What do I do that I am most proud of?

What would I want to achieve if I knew I would succeed?

What would I want to be famous for or remembered for? (1)

What contribution do I want to make to society as a radiologist?

(1)"The Brand Called You"

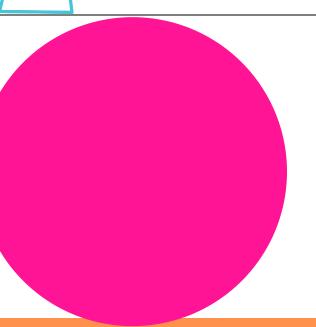


Starters for residents and fellows











CURRENT AND FUTURE BRAND



Future Brand Elevator Pitch

(1-3 sentence description of the unique value you want to communicate)

Action #1

Action #2

Action #3

Current Brand

(1-3 sentence description of how a you are viewed by others now)





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J. Mark Carr, Babson College

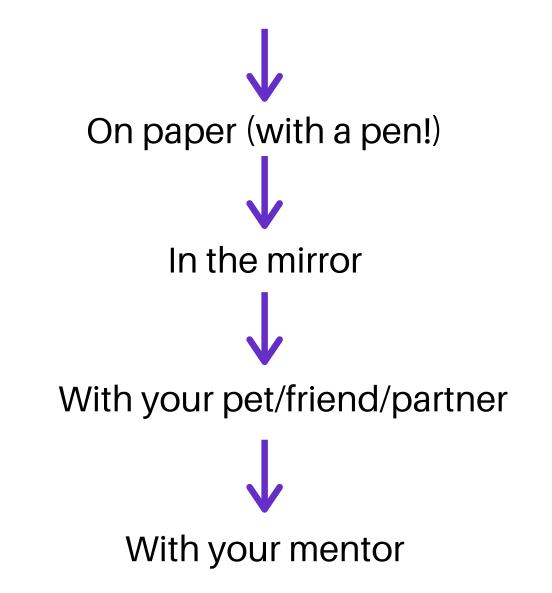




Give it a try!



Workshop your elevator pitch (or succinct summary of your personal brand)







Brands in Action

When do I "apply" my personal brand?

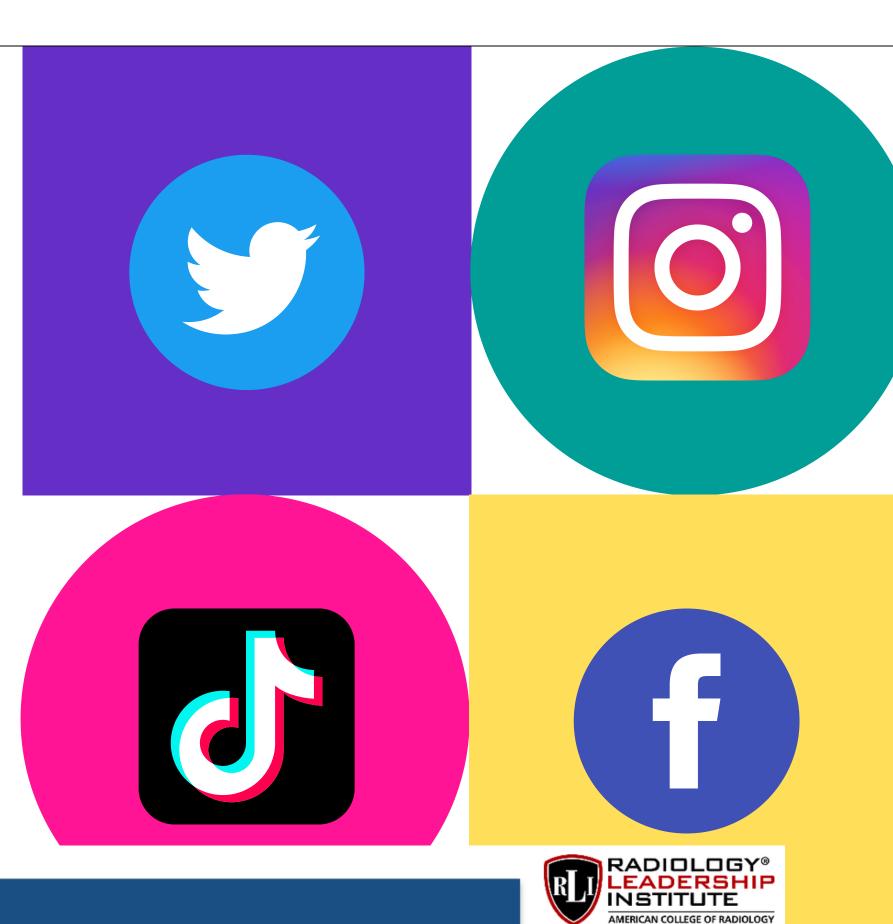
- Meetings with your program director or mentor
- At fellowship interviews
- When networking (virtually or in person) at professional conferences
- When selecting projects
- When budgeting your bandwidth
- When searching for and applying for jobs







Professional networking
Peer networking
Engagement
Promotion
Education





Do:

Network

Stay up to date on events and

on events and

meetings

Promote

publications

and ideas

Collaborate with colleagues

Find and be a mentor

Don't:

Assume anything is private

Share PHI

Dishonesty

Violate employer polices









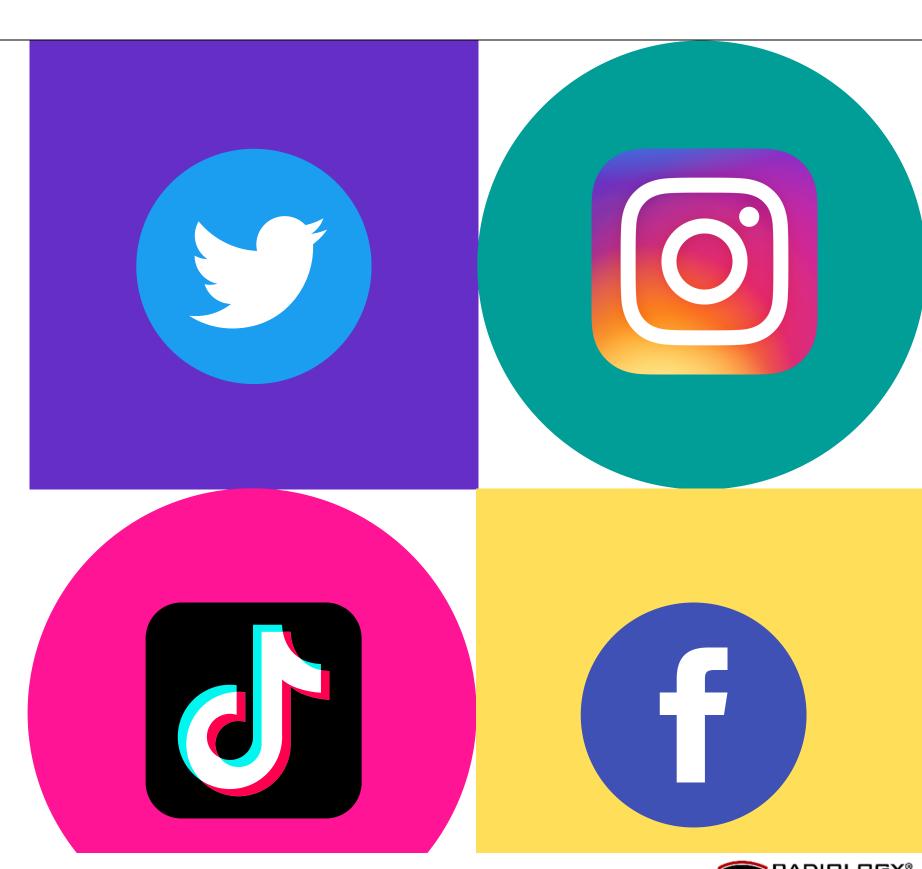




5 things you can do with SoMe today:

- 1. Make an account!
- 2. Update your profile
- 3. Follow people you can learn from
- 4. Follow organizations relevant to you
- 5. Do your research

@RADIOLOGYACR, @FUTURERADRES, #RADRES, #RADLEADERS









Reuben William Horace II, MPH @reubixxcube

Hi #MedTwitter! My name is Reuben Horace and I'll be applying Emergency Medicine for #Match2022!

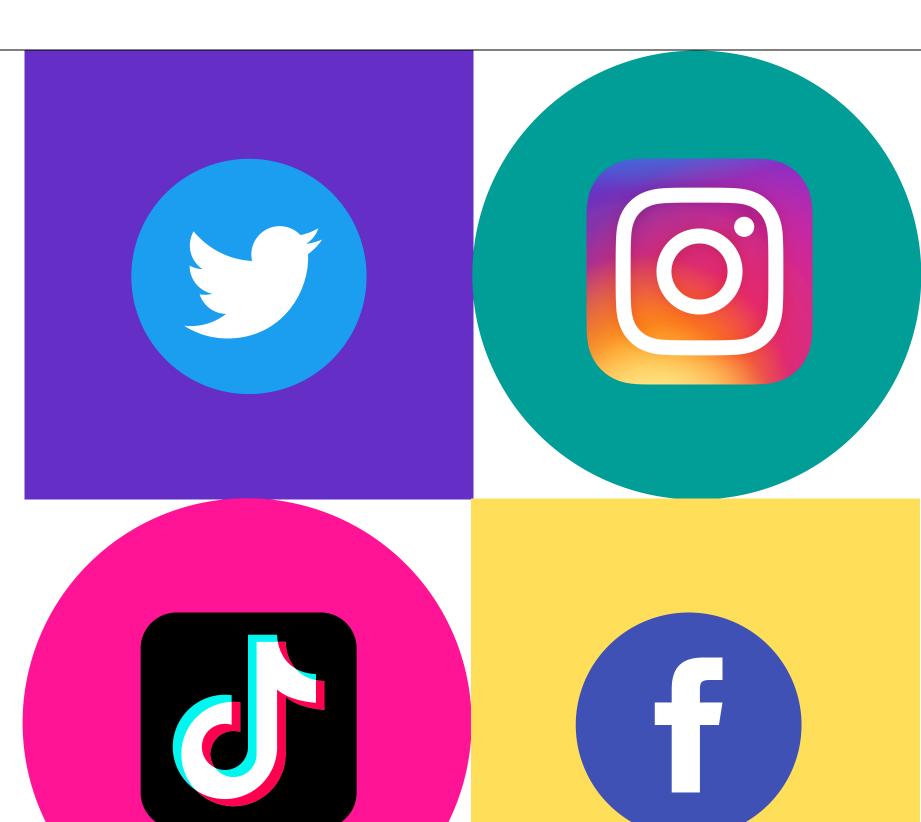
Im passionate about cardiovascular research, mentorship, baking, and community engagement

Looking fwd to being a friendly face in an ED near you next year!

#EMBound











66

The good news — and it is largely good news — is that everyone has a chance to stand out. Everyone has a chance to learn, improve, and build up their skills. Everyone has a chance to be a brand worthy of remark.

"The Brand Called You"





Let's connect!





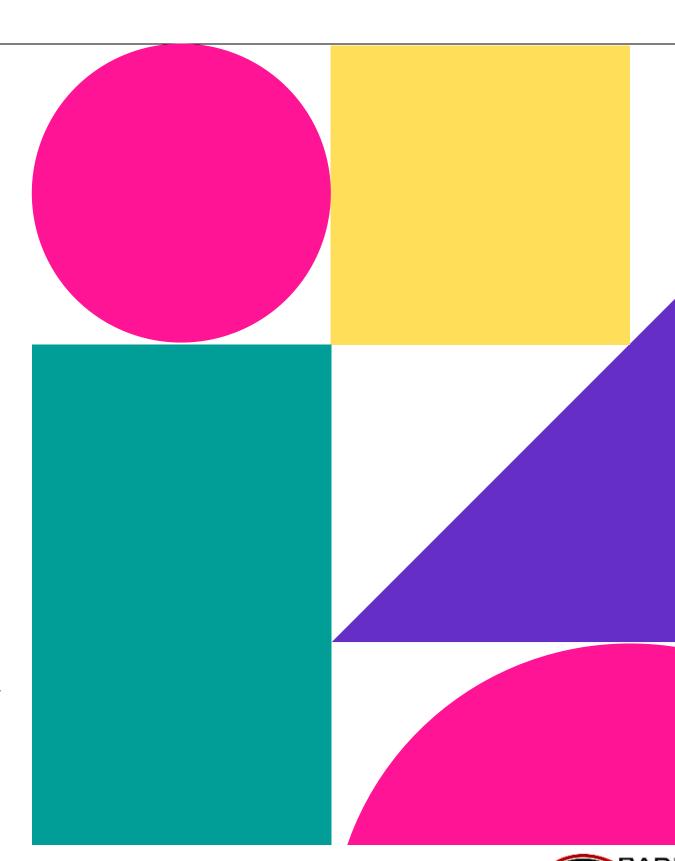
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References and Suggested Reading





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Learning Objectives

- At the conclusion of this webinar, participants will be able to:
 - Identify ways to establish or redefine your brand
 - Discuss the pros and cons of social media in professional branding
 - Explain why stagnation is bad even after reaching leadership levels
 - Employ tips to better track career accomplishments going forward



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RLI Power Hour

April 21, 2021

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Mid-Career & Beyond

Samir B. Patel, MD, FACR

Radiology, Inc. Value Management **Program Founder and Director**

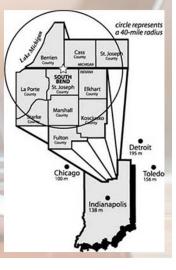
Beacon Health System Board of Directors

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RLI Power Hour Webinar Series









Personal Brand and Personal Branding

Personal Brand

A personal brand is a widely recognized and largely-uniform perception or impression of an individual based on their experience, expertise, competencies, actions and/or achievements within a community, industry, or the marketplace at large.

"One's story": Who you are, what you stand for, uniqueness (differentiation).

Personal Branding

The conscious and intentional effort to create and influence public perception of an individual by positioning them as an authority in their industry, elevating their credibility, and differentiating themselves from the competition, to ultimately advance their career, increase their circle of influence, and have a larger impact.

Effort to communicate and present your value to the world.

www.Wikipedia.com www.personalbrand.com

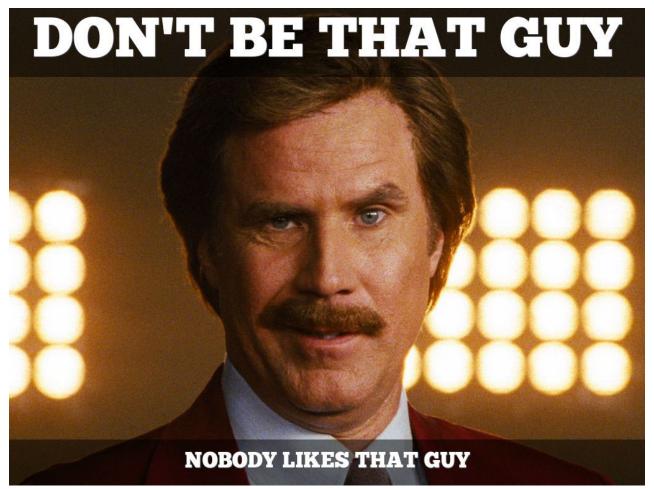




Personal Brand

- "What people say about you when you are not in the room"
 - Jeff Bezos
- "The two white words on a black shirt that people see when you walk into a room"
 - 2019 RLI attendee







Personal Branding Always Evolving

High School

College

Medical School Residency & Fellowship

Young & Early Career

Mid-Career & Beyond



Polling Question: When Was The Last Time Your CV Was Updated

- A. 2021
- B. 2020
- C. Not sure when
- D. Don't have a CV
- E. What's a CV?







Sometimes you have to take a step back to move forward Erika Taylor



1 Write/Update Your Curriculum Vitae (CV)

Component of Brand (Not Tombstone)

Part of Your Story

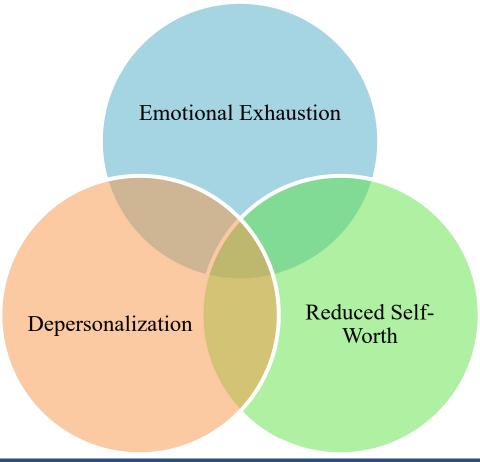
Achievement & Physician Well-Being &



Intrinsic Motivation

Recognition

Burnout





Intrinsic Motivators (Satisfied Workers)

Purpose	Recognition
Mastery	Responsibility
Autonomy	Mentoring
Meaningful Work	Regular Feedback
Achievement	Decision-Making Participation

J Am Coll Radiol 2019; 16:39-44



Curriculum Vitae (CV)

List of Activities, Accomplishments (e.g., Excel or Word Document) Non-Physician & Physician Contacts at Work and at Home (Don't Be Shy)

How to Start/Update

Online Tools

(Professional Organizations: ACR?)

Update When New Accomplishment, Activity



2 Develop High Emotional Intelligence

Component	Description
Self-awareness	Ability to recognize and understand one's own strengths, weaknesses, emotions, moods & their effect on others
Self-control	Ability to control & redirect disruptive impulses & moods
Motivation	Passion to work for reasons beyond money or status
Empathy	Ability to understand emotions in other people
Social skills	Proficiency in managing relationships, finding common ground & building rapport



Look at Yourself (Don't See); External Perception vs. Reality

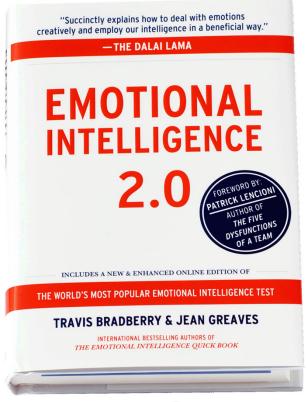




High Emotional Intelligence Will Improve Your

Personal Branding

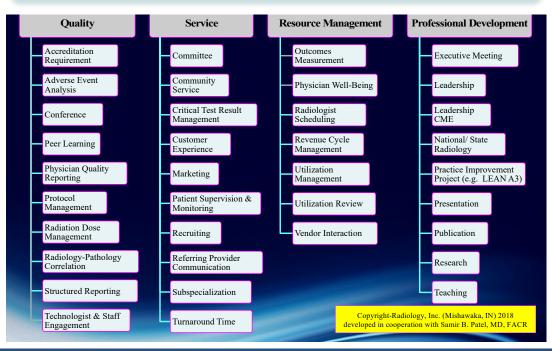






3 What Do You Want to be Famous For?

Radiology Value-Added Matrix





4 Walk the Talk

Making ordinary seem extraordinary

Adopting an appearance (costume)

What a Brand/Branding Should Not Be

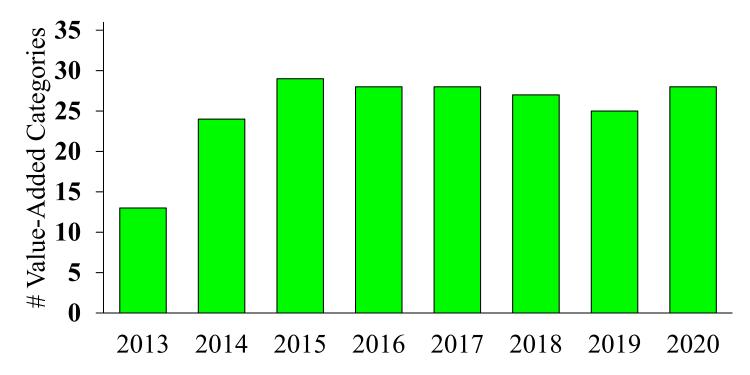
Generate demand where none exists

Authentic (no gap between appearance and reality)

Gunderman, J Am Coll Radiol 2016



Walk The Talk





5 Acquire/Develop New Skills

Predictable
Unpredictability

From Now to the
Near and the Far

MBA, LEAN Certification,
Volunteering,
Philanthropy









6 Adopt a Mindset of Continuous Improvement



"If you are not spending @ least 70% of your time working on projects, creating projects, or organizing your tasks into projects, you are sadly living in the past."

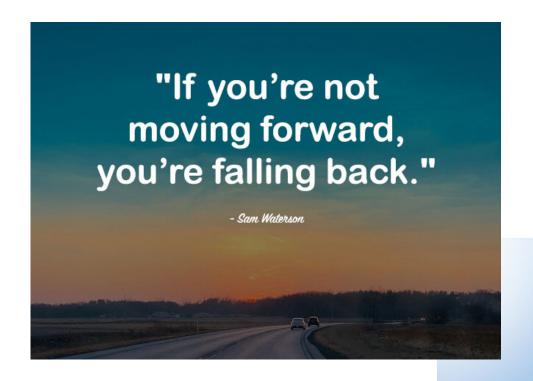
Tom Peters (The Brand Called You)

Stagnation is the First Step on the Path of Irrelevance to an Eventual Destination of Extinction



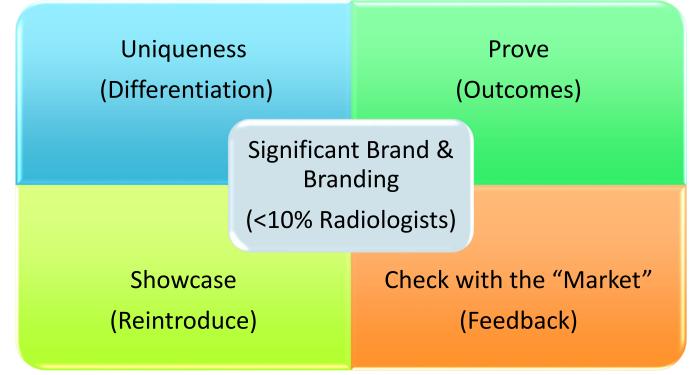








7 Strive for Fellowship of the American College of Radiology (FACR)





https://www.acr.org/Member-Resources/Fellowship-Honors/FACR

Nomination Criteria for ACR Fellowship

Undated 12-08-2020

Domains		Years of Membership Category				
Domains	□ 10-11	□ 12-14	□ 15-17	□ 18-19	□ >= 20	
Service to the ACR and/or Organized Radiology/Medicine	Promient intermational leadership refees) in ACR (e.g., BOC) or Promisent leadership refees) in ACR (e.g., BOC) or Promisent leadership refees) in other reational intermational radiology and additional readiology of the accordance of the accordan	in Major national offices() or major landaring index in ACR (e.g., CSC, state chapter president) in Major national office() or major landaring index in ACR (e.g., CSC, State chapter president) in Major national office() or major landaring index inde	z Chair of ACR committee(s) z Committee Chair in other major national radioopymelical societies Major statelergional offices) or major indicated in the committee of the commit	c Membership on ACR committee(s) r Committee membership in other major national radiologymedical societies L Loeal statefregional committee laddraship role(s) in ACR shapter (e.g., CAC representative, program committee for dation meeting, in ACR shapter (e.g., CAC representative, program committee for dation meeting, or according to the control treatment of the control	Cocal/state committee members/pg0/relep) in ACR chapter members/pg0/relep) in ACR chapter (Committee members/pg0/relep) in ACR chapter indical/principle. Committee members/principle. Committee members/principle. Participation in community-based medical expanisation (is e.g. operaning board of loosal hospita. American Heart Accession.) American Heart Accession. American Heart A	
Outstanding Teaching of Radiology	Unternational recognition to the control of the con	National recognition in teaching specifically leaching small(s) for leaching presenter of multiple refresher courses/seminars for national radiology or resident small(s) and small(s) for leaching small(s) for leachi	Regional recognition in feaching: recognition in feaching: recognition in feaching: recognition in feaching: Regional repitation as toucher as recognition in feaching: Regional repitation as toucher as recognition in feaching: Regional repitation as toucher as recognition in feaching: Regional repitation in feaching: Regional repitation in feaching: Regional repitation in feaching: Regional re	State recognition in beaching: specifically meether, executions and the residual or medical organizations and the residual or medical organizations are stated or endough or medical organizations. State regulation is better endoughed by invited greaters of referebale lectures by the residual production of the state of the s	Local recognition in tracking, in the claim of the claim	

p International reputation as		
International rejutation as a continuous programment of the programm	□ State reputation a researcher investigatorather as evidenced by works presented/shared-used by works presented/shared-used by others in radiology/ardiological sciences/medicine > Notable original contributions to field(s) of diagnostic radiology/muclear medicine/radiation oncology and/or medical physics □ Investigator on local or institutional collator-afte tration > Leader-ship role in local institutional Review Board (RRS) □ Journal Tevewer of a major radiology/medical journal	L Local reputation as revienced reputation as evidenced by works presented/shared/user by others in radiology/radiological sciences medicine Executed of original contributions to field(s) of diagnostic radiology/radiological acidicology/nuclear medicine/radiation oncology and/or medical physics Participant in local institutional Review Board ((BB)) Journal reviewer of a peer-reviewed medical journal



8 Share the Story

Local, Regional,
National, International

Showcase

Others Will Share On
Your Behalf

Inside and Outside of
Radiology

Online (e.g., LinkedIn,
Twitter, etc.)



Share The Story

Case Study: The Value of Hard Work



The radiologists at Radiology, Inc. in Mishawaka Ind have found a way to quantify

added actions, and hospital administrators are taking notice.

-The "Radiology Value-Added Matrix" acts as a scorecard that captures quantified value-added actions performed by radiologists.

At the end of a defined time period, radiologists multiply the total number of value-added hours by the Medical Group Management Association's average hourly rate for radiologists to show the total amount of

· Radiologists must present this information to hospital leadership in order to demonstrate their value beyond reading images

Click here to see the related video.

A few years ago, Samir B. Patel, MD, of Radiology, Inc. A few years ago, Samirt B, Patel, MD, of Radiology, In-Gound himself in shift by a factor from the post of the found himself in the hospitals his practice server, the hospital president told his practice server, the hospital president told his practice server, the hospital president told his practice server by the wants to hear. The physicalic laudership had a bear be position that if Patels' group didn't want to 'play ball' and accept the hospital's term, the president should see the physician's perspective, and the hospital's term, the president should see the hospital's term, the president should see the hospital's see that the hospital's term, the president should see the hospital's see that the hospital's term, the president should see that the hospital's see that the hospital's term, the president should see the hospital's see that the hospital'se



Media contact: pr@acr.org

Quantifying Contributions

Patel had identified this lack of a mechanism for verbalizing non-work RVU actions performed for the benefit of the group, and was in the midst of

developing a program for quantifying them. He quickly developing a program for quantifying them. He quickly realized the value of having such a Toorecard "to show how much value his practice was adding to the hospitals without being compensated for doing so. The result was the "Badiology Value-Added Matrix" a document that captures quantified value-added actions ranging from the development of protocols to participation in peer review, otilise that many radiologists do not typically account for in any concrete way.

The matrix has helped Patal and his colleagues identify activities beyond manigh interpretation that enhance quality patient care. For example, one area in which Radiology, finc, has aved it hospitals money while at the same time improving care involves self-editing radiology reports. In addition to reducing report turnarround time and showing how many hous of transacription time radiologists saved the hospitals by self-editing. Patel can then multiply the hours saved by self-editing. Patel can then multiply the hours saved by the average payment rate for a transcriptionist, thereby deriving a total dollar amount saved without the

At the end of a defined time period, Patel multiplies the total number of value-added hours for all non-work RVU activities by the Medical Group Managemen Association's determination of the average hourly rate for a radiologist's time. In doing so, he can demonstrate the amount of money his practice saved the hospitals. During the first year the matrix was in operation — which only covered the non-RVU services provided to one hospital — Radiology, Inc, provided close to half a million dollars in added value for which they were not

Value-Added Matrix is a great tool to summarize all of the efforts that the radiology department is providing to the health system," notes Gen Lankowi MD, vice president of medical staff affairs at Elkhart

Case Study: Patient Forward



A multidisciplinary team invites patients and their families to a weekly thoracio oncology clinic at Elkhart General Hospital.

By Kathy Knaub-Hardy

ACR 1891 Preston White Drive Roston, Wi 20191 703-648-8900 www.acc.org/Imaging3

Media contact presentors

Shank, 59, searched the Internet and found Elkhart General Hospital's multidisciplinary Thoracic Oncology Clinic, Started in 2012, the program incorporates low-dose CT technology for lung cancer screening and brings together all of the medical professionals involved in a patient's lung cancer treatment for weekly conferences with their patients. The lung cancer screening occurs first, and then the patient is referred to the Thoracic Oncology Clinic.

Shank and her husband make the 45-minute drive from sname and net nusand make one 49-minute drive rom their home in Sturgis, Mitch, to the hospital in Ellihart. Ind., to attend the conferences. Patients typically attend an initial conference immediately following their lung cancer diagnosis. Upon completion of their treatment plan, patients attend a second session, during which they see a comparison of their CT scans before and after treatment.

Inviting Patients

Inviting Patients
Held from 7.8 a.m. sway? Thursday, the conferences
early hour donest'n ever participants' from attending,
and season in closed a team of playlation from
throad cruryers, naciology, interventional radiology,
and pulmanology, along with an encology man
portitioner. Other participants can include registered
directions, replayed frames, a research nurse, direction
actions, replayed frames, a research nurse, direction
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Copyright 2016 American College of Radiology

Leaders from cardiology, cardiothoracic surgery, and other specialities involved in lung cancer screening and treatment at Indiana's Elkhart General Hospital partnered to create a multidisciplinary Thoracic Oncology Clinia.

· Patients and family members have a seat at the table, participating with doctors in their course of treatment. The hospital's cancer committee initiated the program to address a public health crisis involving the area's high percentage of smokers, as compared to the rest of indiana.

As retired nurse Robyn Shank searched for the right place to begin her lung cancer treatment journey, she selected a place based on the experience of someone close to her.

"When a close acquaintance was diagnosed with cancer, her community hospital in Tennessee had a tumor board where physicians reviewed patients' cases and the patients were involved in the process." Shank says. "I wanted that same level of involvement in my

"No patient comes alones? Patel continues."Lung cancer is a life-altering disease and, with that, patients want to have as many supporters with them as possible. It improves the experience for the patients to have family members with them, not only for support but also to listen and ask questions." Addressing a Public Health Crisis Patel is also a member of the Elkhart General Hospital's board of directors. He and the interventional and diagnostic radiologists of Radiology, Inc., helped establish the Thorack Oncology Clinic at a time when the community was facing a significant public health

Prevention, Elkhart County, an area known for its recreational vehicle manufacturing industry, has a

table. This aspect of the program is so well received that organizers had to limit the number of family members attending conferences.

"With lung cancer management, patients are at the center," says Samir B. Patel, MD, founder and director of the value management program at Radiology, Inc., in Mishawaka, Ind.

including families in these conferences improves the patient experience, he says.

"No nation; comes alone" Patel continues "Lung cancer

Case Study: Early Detection Matters



Radiologists in Michigan collaborate with administrators and care partners to develop a successful lung cancer screening population health.

By Linda G. Sowers

After numerous trials proved that low-dose CT lung cancer screening could reduce mortality rates, a radiologist in Michigan spearheaded a dedicated clinic in line with Imaging 3.0 and other leadership practices he learned through the ACR's Radiology Leadership Institute.

• The lung cancer screening clinic has served nearly 2,500 patients to date, with a 3% lung cancer detection rate and a Stage 4 detection rate that is 8% better than the national average.

•To encourage maximum participation, the team focused on eliminating potential hurdles for both patient and referring physicians.

> More people die of lung cancer than any other cancer accounts for a quarter of all cancer deaths in the U.S. The good news is that when lung cancer is diagr early, the five-year survival rate can be as high as 90%.

Multiple research studies show that lung cancer screen ing decreases lung cancer mortality. Data from the National Lung Screening Trial (NLST) in 2011, showed a 20% reduction in lung cancer mortality in patients who received low-dose CT (LDCT).³ Based on the study, the U.S. Preventive Services Task Force made lung cancer screening with LDCT a public health recor in 2013. And both CMS and private insurers now cove lung cancer screening for qualified indivi no copay or cost-sharing by the patient.

Despite these advances, millions of smokers and for mer smokers who qualify for lung cancer screening are not getting the preventative scans that could save their lives. So, a cadre of radiologists is stepping up to lead lung cancer screening programs that break down the barriers to patients getting the care they need before

One such radiologist is Samir J. Parikh, MD, MBA, who launched a lung cancer screening clinic in Jackson, Mich., in 2015. Since its inception, the clinic has served nearly 2,500 patients, with a 3% lung cancer detection rate. The goal of the clinic is to detect lung cancer early, when there is still time for life-saving treatment — and it's working. At a national level, 44% of lung cancers are not detected until Stage 4. In Jackson County, the latestage cancer rate is just 36%.

Here's how a dedicated team of caregivers implemented this life-saving lung cancer screening program, enabling earlier detection and treatment of this deadly

Stepping Up to Lead

As the healthcare industry recognizes that lung cancer screening saves lives, radiologists like Parikh are also positioning themselves to deliver more value-based care for natients. Trained in cardionulmonary radiology



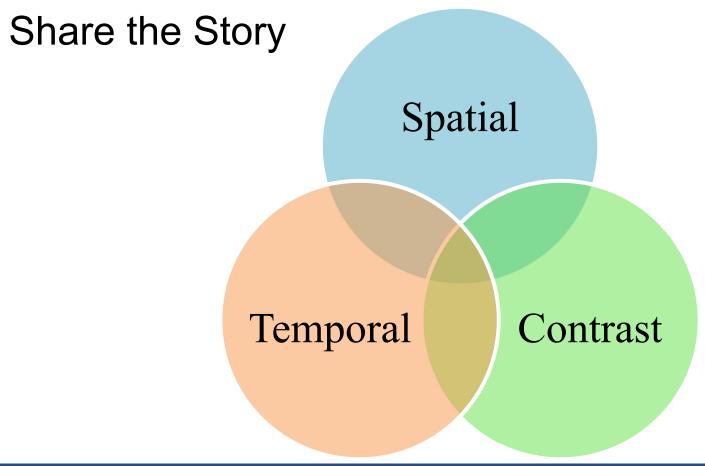
with a focus on lung diseases. Parikh immediately recognized that radiology is central to lung cancer screening and volunteered to lead a lung cancer screening program for his health system, Henry Ford Allegiance Health.

"Lung cancer detection starts with a CT of the lungs so the radiologist is at the center of the entire chair of care," Parikh says. "As we began considering a lung of care, Parkin Says. As we began considering a long cancer screening program, I was also learning about Imaging 3.0" and other leadership practices through the Radiology Leadership Institute, Learning about the importance of value over volume and leadership best practices sparked me to ask the question, 'How can I make a difference in patient care?"

For Parikh, the answer was to ensure that his practice ror rankh, the answer was to ensure that it is practice was among those developing and implementing a lung cancer screening program. Parikh is a diagnostic radiologist at Jackson Radiology Consultants, a small private practice serving Henry Ford Allegiance Health, a

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RLI Power Hour Webinar Series







9 Don't Fall Off the Cliff

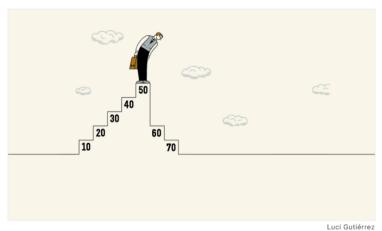




Your Work Peak is Earlier Than You Think



Here's how to make the most of it.

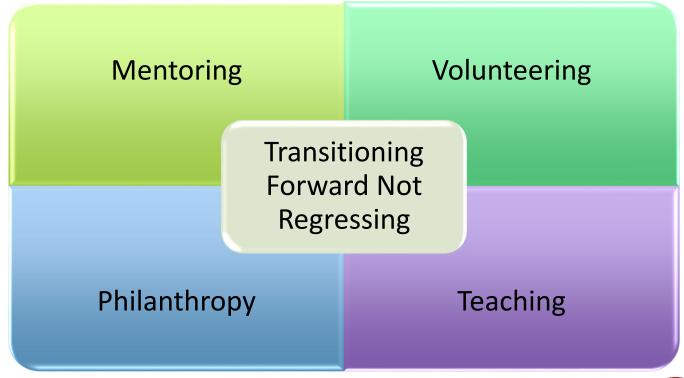


ARTHUR C. BROOKS

JULY 2019 ISSUE | BUSINESS



Great Opportunity to Rebrand





Summary Checklist: Intentional Personal Brand/Branding (Define/Redefine)

1 Write/Update Your Curriculum Vitae (CV) □	
2 Develop High Emotional Intelligence	
3 What Do You Want to be Famous For?	
4 Walk the Talk □	
5 Acquire/Develop New Skills 🗖	
6 Adopt a Mindset of Continuous Improvement	
7 Strive for Fellowship of the American College of Radiology (FACR)	
8 Share the Story	
9 Don't Fall Off the Cliff 🗖	



Stand Out From The Crowd



